

4TH ANNUAL ENVIRONMENTAL HEALTH SYMPOSIUM

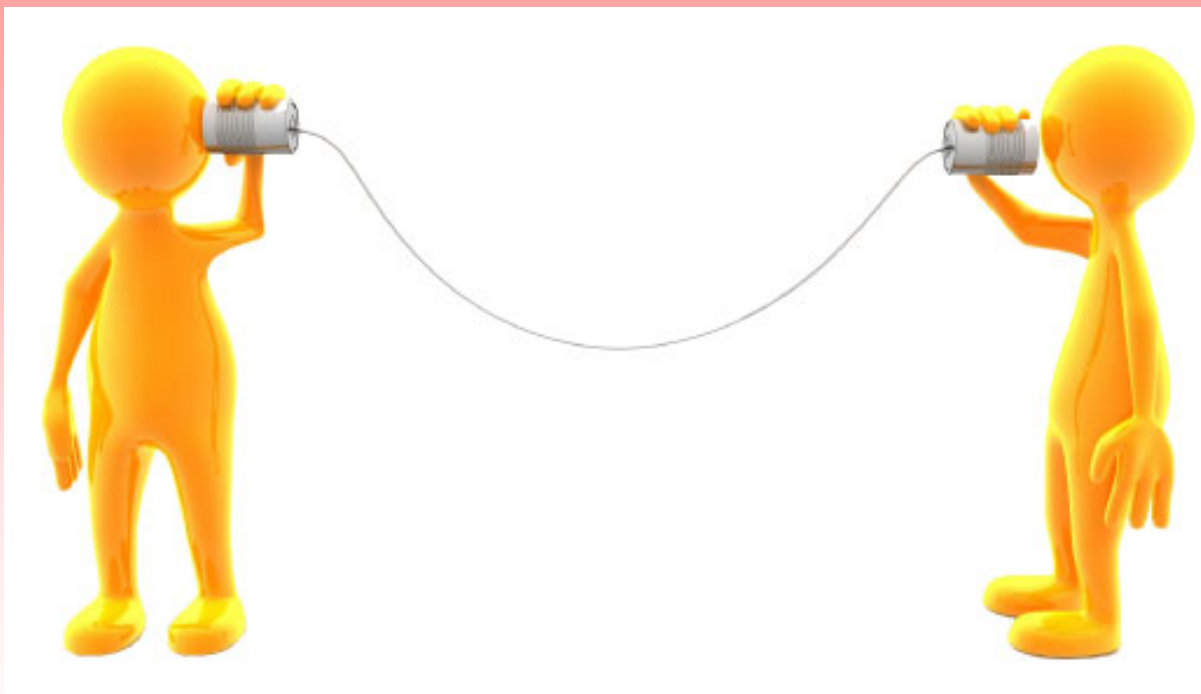


Image obtained from <https://news.vanderbilt.edu/2017/10/27/hr-workshop-nov-16-workplace-communication-skills/>

PRE-SYMPOSIUM
**COMMUNICATION SKILLS
WORKSHOP**

JULY 31, 2019

CROWNE PLAZA RESORT
1 RESORT DRIVE
ASHEVILLE, NC



COMMUNICATION SKILLS AGENDA

July 31, 2019

9:15 a.m.	Registration
9:45a.m.	Opening Remarks and Welcome <i>Felissa Vazquez, REHS</i>
10:00 a.m.	De-escalation Training <i>Fletcher Tove, Preparedness and Security Officer, Buncombe County</i>
11:45 a.m.	Lunch (On Your Own)
1:00 p.m.	Communication from a Regulator's Perspective <i>Donna Wanucha, Retail Food Specialist, FDA</i>
2:00 p.m.	The Importance of Documentation <i>NCDHHS Staff</i>
3:00 p.m.	Break
3:15 p.m.	Nonverbal Communication: What You Didn't Hear or Read <i>Felissa Vazquez, REHS</i>
4:45 p.m.	Adjourn

FACULTY

Felissa Vazquez, REHS

Food and Lodging Supervisor

Buncombe County Health and Human Services

Donna Wanucha

Consumer Safety Personnel

Food & Drug Administration

Fletcher Tove

Public Health Emergency Preparedness Coordinator/
Safety and Security

Buncombe County Health and Human Services

NCDHHS Staff

TBD



COMMUNICATION SKILLS

PURPOSE

The North Carolina Environmental Health State-of-Practice Committee (NCEHSOP) is providing environmental health professionals with a unique 1-day Pre-Symposium workshop founded upon improving your ability to successfully communicate and bestow your message to the regulated community.

TARGET AUDIENCE

Environmental Health Specialists, Supervisors, Program Specialists, Coordinators, Health Directors, and public health employees working at local health departments.

CREDIT

Registered Environmental Health Specialist (REHS): Application has been made to the NC State Board of Environmental Health Specialist Examiners for 5.0 hours of continuing education credit.

Participants must attend 100% of the conference to receive credit.

REGISTRATION INFORMATION

Registration Fees: \$75
 \$20 (full-time student enrolled in Environmental Health program)

Online Registration: www.ncehsop.org

If registering for both the EH Symposium AND one of the pre-Symposium workshops held on July 31, 2019, a \$25 discount will be applied to the pre-Symposium workshop!

The registration fee includes 5.0 continuing education hours and refreshments.

Those paying with check (made payable to NCEHSOP) should mail the completed registration form (found on website) and check to:

NCEHSOP
PO Box 489
Efland, NC 27243

HOTEL INFORMATION

Crowne Plaza Resort
1 Resort Drive
Asheville, NC

A limited number of rooms have been blocked at a special rate of \$71.20/night. This group room block release date is 7/1/2019 at midnight. To reserve your room:

- * Call 1-844-330-0296 and mention group name NCEHSOP in order to receive the special group rate.
- * Call hotel directly at 828-285-2603 and mention group name NCEHSOP in order to receive the special group rate.
- * Visit www.ashevillecp.com, enter dates of stay, and enter Group Code: **HSO**